

## Product Owner (PO)

### About GMO GlobalSign

GlobalSign is the leading provider of trusted identity and security solutions enabling businesses, large enterprises, cloud service providers and IoT innovators around the world to secure online communications, manage millions of verified digital identities and automate authentication and encryption. Its high-scale PKI solutions support the billions of services, devices, people and things comprising the Internet of Things (IoT). The company has offices in the Americas, Europe and Asia. For more information, visit <https://www.globalsign.com/en/company>.

### Summary of the role

**Purpose:** We are seeking a Product Owner (PO) to work with the core services of our Atlas platform.

**Department:** Product Management

**Reporting into:** Director of Product Delivery

**Location:** London

**Nature of employment:** Permanent

**Contractual hours:** 37.5 hours per week

**Reports:** This role does not have people management responsibilities.

**Travel:** Occasional

**Flexible working:** We are hybrid working and would consider remote working with occasional office visits or other flexible working arrangements as long as you permanently reside in England.

**Equal opportunities, diversity and inclusion:** We are an equal opportunities employer committed to diversity and inclusion and have a zero-tolerance approach towards bullying and harassment.

**Right to work:** For your application to be considered, you must have a current right to work in the UK

**Background checks:** Due to the trusted nature of our business, you will be required to undertake identity and background checks, including criminal record checks and qualifications, and periodic reviews of trustworthiness. You will also be required to immediately inform your line manager of any changes in your circumstances relevant to these checks.

### Main job responsibilities and accountabilities

You are empowered within a product squad to solve hard problems (customer problems and business problems) in ways that our customers love and that works for our company.

As part of the product squad, you and your team-mates will have the skills necessary to come up with effective solutions that are valuable (our customers choose to buy or use), viable (the solution works within the many constraints of the business), usable (the user can figure out how to use) and feasible (our engineers have the skills and technology to implement).

While each member of the product squad may be accountable for a specific solution area, as PO you will understand that consistent innovation is the result of each member of the product squad contributing their passion and their ideas. You will collaborate closely with your Product Manager(s), Product Designer and Engineers to discover effective solutions, and then work together with the business enablement and Product Management Marketing teams to deliver those solutions to market.

This job, as with the other roles on the product squads, is an individual contributor role. You will need to be able to respectfully influence your teammates, as well as colleagues and stakeholders, through your use of respectful persuasion, objective criteria, data and logic.

Working alongside our other team members, the person in this role will:

- Collect, sanitise and normalise requirements from multiple sources.
- Analyse and understand the dependencies and priorities and help to eliminate blockers.
- Provide up-to-date tracking/status information and feedback for stakeholders.
- Work with team to create user-stories and solutions that reflect business requirements.
- In partnership with the Change Management and Product Management Marketing teams, provide knowledge transfer and support in relation to change management.
- Have an Agile mindset and understand the benefits and challenges with agile practices, and champion continuous improvement.
- Team Collaboration Skills – mutual respect for and ability to work collaboratively and effectively with developers, product managers and product designer - fully engaging and enabling the team's skills and minds. Working with the Product Manager(s) to involve the developers and designer early in discovery.
- Stakeholder Management Skills – managing key stakeholders as true partners in product and a genuine commitment to business success. Having a mutual respect and trust with each stakeholder.
- Evangelism Skills – work with the Product Manager(s) to effectively share the product's vision and strategy, and motivate and inspire the product team, as well as the various stakeholders and others in the company that contribute to the product.
- Leadership Skills – influence and inspire people, be an effective communicator and motivator. Collaborate with the Product Manager(s) to be the contact that stakeholders look to for leadership, especially in stressful situations.
- Be responsible for complying with company policies and procedures, including but not limited to information security and acceptable use, and for undertaking mandatory in-house company training as required.
- Undertake other job responsibilities and accountabilities within the remit of the job role as and when these may arise.

## **Person specification**

### **Essential**

- Sufficient experience as a Product Owner or Product Manager.
- Knowledgeable about technology, web services, and internet security concepts.
- Exceptional analytical and conceptual thinking skills.
- Strong user focus – versed and competent in modern UX approaches.
- Experience in writing persona driven user stories.
- Excellent planning, organisational, and time management skills.
- Demonstrated self-starter ability.
- You can easily synthesise complex and technical ideas into digestible messages.
- Experience collaborating with development teams in an agile development environment.
- Proficiency in working with products offered through web services / REST APIs.
- Comfortable working under pressure and flexible work schedules to support our global operations.

- Demonstrate understanding of techniques and methods of modern product discovery and product delivery.

#### Desirable

- Understanding of SSL/TLS, PKI, Digital Signatures, or other security related technologies.

#### **One GlobalSign Way**

Our employees are expected to fully embrace our 'One GlobalSign Way' and demonstrate the following behaviours daily in their job roles.

- *Ownership* - Be responsible and accountable for own job responsibilities, performance, conduct, learning, training, development, career progression and effective communication.
- *Creativity* - Challenge how things are done, suggest more effective and efficient ways of working, actively seek to improve customer service and product offering to both external and internal customers.
- *Integrity* - Behave ethically and morally by complying with Company rules, policies, processes, procedures, and governmental/governing body laws and regulations.
- *Collaboration* – Understand and demonstrate effective team working skills by working successfully within and across teams.
- *Diversity (and inclusion)* - Contribute to a dignified work environment by respecting and including others irrespective of age, culture, ethnicity, race, nationality, religion, belief, gender, gender reassignment, sexual orientation, disability, marriage/civil partnership and pregnancy/maternity.
- *Waku Waku* - Seek to be passionate and positive about GMO GlobalSign by aligning with the mission, vision, behaviours and objectives.

#### **What we offer**

We offer a competitive salary and benefits package including company profitability scheme, workplace pension, group income protection insurance, group private health insurance, group life insurance cover and much more.

#### **Application process and deadline**

If you meet the criteria listed above, found the nature of our business fascinating, and can demonstrate our One GlobalSign Way behaviours daily, then please apply for the role by sending us an email to [hr-uk@globalsign.com](mailto:hr-uk@globalsign.com) with a cover letter along with your current CV/resume before 15 December 2023.

#### **Privacy Policy**

I understand that by continuing to apply for this vacancy, I am agreeing to the processing of my personal data, subject to GlobalSign's [Privacy Policy](#).