<Please enter Company Logo>

# [COMPANY CA] Certification Practice Statement

Date: [PUBLICATION DATE]

Version: v. X.X

# **Table of Contents**

	Document History1				
Acknow	rledgments				
1.	Introduction				
1.1	Overview				
1.2	[COMPANY] Certificate types				
1.2.1	[Server] Certificates				
1.2.1	[Client] Certificates	4			
1.2.2	Acceptable Subscriber Names				
1.2.3	Pseudonyms				
1.2.4	Registration Procedures				
1.3	[COMPANY] [Server] certificates				
1.3.1	General				
1.3.2	Certificate Request				
1.3.3	Content	5			
1.3.4	Information Submitted to Verify Ownership or Right to Use of the Domain Name				
1.3.5	Issuing Procedure	5			
1.3.6	Limited Warranty	6			
1.3.7	Relevant [COMPANY] Documents	6			
1.4	[COMPANY] [Client] Certificates				
1.4.1	General				
1.4.2	Certificate Request				
1.4.3	Content				
1.4.4	Documents Submitted to Identify the Applicant				
1.4.5	Issuing Procedure				
1.4.6	Limited Warranty				
1.4.7	Relevant [Company] Documents				
1.5	Certificate usages	7			
1.6	Document Name and Identification	8			
1.7	PKI Participants	8			
1.7.1	[COMPANY] Certification Authority				
1.7.2	Subscribers				
1.7.3	Relying Parties				
1.8	Certificate Use				
1.8.1	Appropriate Certificate Usage				
1.8.2	Prohibited Certificate Usage				
1.8.3	Certificate Extensions				
1.8.4	Critical Extensions				
1.9	Policy Administration				
1.9.1	Scope				
1.9.2	[COMPANY] Policy Management Authority				
1.9.3	Acceptance of Updated Versions of the CPS	10			
1.9.4	Version Management and Denoting Changes	10			
1.10	Definitions and Acronyms	11			
2.	Publication and Repository Responsibilities				
3.	Identification and Authentication				
3.1	Initial Identity Validation				
3.2	Subscriber Registration Process				
3.2.1	Documents Used for Subscriber Registration	13			
3.2.2	Records for Subscriber Registration				
3.2.3	Identification and Authentication for Revocation Requests	14			
4.	Certificate Life-Cycle Operational Requirements	15			
4.1	Certificate Application Processing and Issuance				
4.2	Certificate Generation				
4.3	Certificate Acceptance				
4.4	Key Pair and Certificate Usage				
4.4.1	Subscriber				
4.4.2	Relying Party				
4.5	Certificate Renewal	17			

# [COMPANY] Certification Practice Statement

4.6	Certificate Revocation	
4.7	Certificate Status Services	
4.8	End of Subscription	18
4.9	Certificates Problem Reporting and Response Capability	18
5.	Management, Operational, And Physical Controls	
5.1	Physical Security Controls	
5.2	Procedural Controls	
5.3	Personnel Security Controls	
5.3.1	Qualifications, Experience, Clearances	
5.3.2	Training Requirements and Procedures	
5.3.3	Retraining Period and Retraining Procedures	20
5.3.4	Sanctions against Personnel	
5.3.5	Controls of Independent Contractors	20
5.3.6	Documentation for Initial Training and Retraining	
5.4	Audit Logging Procedures	20
5.5	Records Archival	21
5.5.1	Types of Records	21
5.5.2	Retention Period	
5.5.3	Protection of Archive	
5.5.4	Archive Collection	
5.5.5	Procedures to Obtain and Verify Archive Information	
5.6	Compromise and Disaster Recovery	
6.	Certificate and CRL Profiles	23
6.1	Certificate Profile	
6.2	CRL Profile	
7.	Compliance Audit And Other Assessment	
8.	Other Business and Legal Matters	
8.1	Financial Responsibility	25
8.2	Confidentiality of Business Information	
8.2.1	Disclosure Conditions	
8.3	Privacy of Personal Information	
8.4	Intellectual Property Rights	26
8.5	Representations and Warranties	
8.5.1	[COMPANY CA] Repository and Web Site Conditions	26
8.5.2	Information Incorporated by Reference into a Digital Certificate	
8.5.3	Pointers to Incorporate by Reference	27
8.6	Disclaimers of Warranties	
8.6.1	Limitation for Other Warranties	27
8.6.2	Exclusion of Certain Elements of Damages	27
8.7	Indemnities	
8.8	Term and Termination	28
8.9	Individual Notices and Communications with Participants	28
8.10	Amendments	
8.11	Dispute Resolution Procedures	
8.12	Governing Law	29
8.13	Compliance with Applicable Law	29
8.14	Miscellaneous Provisions	
8.14.1	Survival	-
8.14.2		
9.	List of definitions	
10	List of acronyms	33

# **Document History**

# **Document Change Control**

Version	Release Date	Author	Status + Description
Vx.x	[Publication Date]	[Author Name]	[Description]

# Acknowledgments

- This [COMPANY CA] CPS endorses in whole or in part the following industry standards:

   RFC 3647: Internet X.509 Public Key Infrastructure Certificate Policies and Certification Practices Framework (obsoletes RFC 2527)

  - RFC 2459: Internet X.509 Public Key Infrastructure Certificate and CRL Profile.
    RFC 3279: Algorithms and Identifiers for the Internet X.509 Public Key Infrastructure
    Certificate and CRI Profile
  - The ISO 1-7799 standard on security and infrastructure

# 1. Introduction

This Certification Practice Statement (CPS) of the [COMPANY] Certification Authority (hereinafter, [COMPANY CA]) applies to the services of the [COMPANY CA] that are associated with the issuance of and management of digital certificates. This CPS can be found on the [COMPANY CA] repository at: [CPS] Publication Location]. This CPS may be updated from time to time.

This CPS addresses the technical, procedural personnel policies and practices of the CA in all services and during the complete life cycle of certificates as issued by [COMPANY CA]. [COMPANY CA] is operated and owned by [Company].

Inquiries on this [COMPANY CA] CPS can be addressed to:

[Company Name + Contact Person + Address details]				

This CPS is final and binding between [Company] (operating and owning the [COMPANY CA]), a company under public law, with registered office at [Company address], (Hereinafter referred to as "[COMPANY]")

and

the subscriber and/or relying parties, who use rely or attempt to rely upon certification services made available by the [COMPANY CA].

For subscribers this CPS becomes effective and binding by accepting a subscriber agreement. For relying parties this CPS becomes binding by merely addressing a certificate related request on a [COMPANY] certificate to a [COMPANY] directory. The subscriber agreement forfeits the consent of the relying party with regard to accepting the conditions laid out in this CPS.

# 1.1 Overview

This CPS applies to the specific domain of the [COMPANY CA]. The purpose of this CPS is to present the [COMPANY] practices and procedures in managing certificates and to demonstrate compliance with requirements pertaining to the issuance of digital certificates according to [COMPANY]'s own and industry requirements pursuant to the standards set out above. The certificate type addressed in this CPS is the following:

[Server] certificate. [Client] certificate.

These certificates:

- Can be used for electronic signatures in order to replace handwritten signatures where transacting parties choose for them
- Can be used to authenticate web resources, such as servers and other devices.

This CPS identifies the roles, responsibilities and practices of all entities involved in the life cycle, use, reliance upon and management of [COMPANY] certificates. The provisions of this CPS with regard to practices, level of services, responsibilities and liability bind all parties involved including the [COMPANY CA], [COMPANY] RA, subscribers and relying parties. Certain provisions might also apply to other entities such as the certification service provider, application providers etc.

This CPS describes the requirements to issue, manage and use certificates issued by the [COMPANY CA] under a managed Brand Root. This Brand Root is the [Company] Root CA (Hereinafter referred to as "Brand Root") which is managed according to practices described in the [Company] Certificate Policy published under <a href="https://www.globalsign.com/repository">www.globalsign.com/repository</a>. This CPS does not address the Brand Root policies, but relies exclusively on the practices described in the [Company] Certificate Policy.

A subscriber or relying party of a [COMPANY CA] certificate must refer to the [COMPANY] CPS in order to establish Trust. It is also essential to establish the trustworthiness of the entire certificate chain of the [COMPANY] certificate hierarchy, including the Brand Root.

This CPS is made available on-line under [CPS Publication Location].

The [COMPANY CA] accepts comments regarding this CPS addressed to the address mentioned above in the Introduction of this document.

# 1.2 [COMPANY] Certificate types

# 1.2.1 [Server] Certificates

[COMPANY] [Server] certificates can be used for web based transactions. It is meant for entities that wish to participate in secure communication and transactions at the web-server level. By using Secure Socket Layer (SSL) technology these certificates are essential to web-based businesses engaging in secured transactions. The identity of the certificate-holder is fully authenticated by [COMPANY CA].

#### 1.2.1 [Client] Certificates

[Company] [Client] certificates may be used to provide authentication services, secure e-mail capabilities, inter-organizational communications, access to personal financial information and to authenticate the subscriber in online Internet transactions. They require professional context affiliation to be incorporated into the certificate.

#### 1.2.2 Acceptable Subscriber Names

For publication in its certificates [COMPANY CA] accepts subscriber names that are meaningful and can be authenticated as required.

### 1.2.3 Pseudonyms

[COMPANY CA] may allow the use of pseudonyms, reserving its right to disclose the identity of the subscriber as may be required by law or a following a reasoned and legitimate request.

#### 1.2.4 Registration Procedures

[COMPANY CA] reserves the right to update registration procedures and subscriber submitted data to improve the identification and registration process.

# 1.3 [COMPANY] [Server] certificates

#### 1.3.1 General

[COMPANY] certificates are meant for secure communication with, for example, a web-site through an SSL or TLS link.

The applicant is an individual or organization that has an Internet Server such as a website. [COMPANY] certificates are used to assure a confidential communication with the Internet Server.

[COMPANY] certificates validity period is between one and three years.

[COMPANY] certificates are issued to entities and individuals who own a domain name, or have the right to request a [COMPANY] certificate for a specific domain.

#### 1.3.2 Certificate Request

A certificate request can be made in the following way:

The certificate applicant submits an application following a procedure provided by [COMPANY CA]. Additional documentation in support of the application may be required so that [COMPANY CA] verifies that the domain name belongs to the applicant, or that the applicant is authorized to request a certificate for that domain name. The applicant submits to [COMPANY CA] the additional documentation. Upon verification of ownership or right to use of the domain name, [COMPANY CA] issues the certificate and sends a notice to the applicant. The applicant downloads and installs the certificate on the server. The applicant must notify [COMPANY CA] of any inaccuracy or defect in a certificate promptly after receipt of the certificate or earlier notice of changes to the information to be included in the certificate.

#### 1.3.3 Content

Typical information published on a [COMPANY] certificate includes the following elements

- Applicant's domain name
- Applicant's public key
- Issuing certification authority ([COMPANY CA])
- [COMPANY] electronic signature
- Type of algorithm
- Validity period of the digital certificate
- Serial number of the digital certificate

# 1.3.4 Information Submitted to Verify Ownership or Right to Use of the Domain Name

The applicant must provide contact details to [COMPANY CA]. [COMPANY CA] has the right to request a signed registration form or a signed subscriber agreement. [COMPANY CA] has the right to request proof of the ownership of the domain name or can ask the owner of the domain name to validate the request of the applicant.

### 1.3.5 Issuing Procedure

The issuing procedure for a [COMPANY] [Server] certificate is as follows:

- 1 The applicant creates Certificate Signing Request (CSR) and a key pair using appropriate server software.
- 2 The applicant follows the registration procedure.
- 3 The applicant submits the required information including technical contact and server information.
- 4 The applicant accepts the subscriber agreement.
- 6 [COMPANY CA] verifies the submitted information by checking domain ownership or domain right to use and any other information as it sees fit.
- 7 [COMPANY CA] may positively verify the applicant.
- 8 [COMPANY CA] may issue the certificate to the applicant.
- 9 [COMPANY CA] may publish the issued certificate in an online database
- 10 Renewal: allowed
- 11 Revocation: allowed

[COMPANY] might apply variations of this procedure in order to meet service, standards or legal requirements.

#### 1.3.6 Limited Warranty

[COMPANY] accepts no liability per loss due to a false domain name (lack of ownership or lack of right to use domain) in a certificate issued according to the CPS.

### 1.3.7 Relevant [COMPANY] Documents

The applicant must take notice and is bound by the following documents available on <a href="[CPS">[CPS]</a> Publication Location:

- 1 [COMPANY] CPS
- 2 Subscriber Agreement

# 1.4 [COMPANY] [Client] Certificates

#### 1.4.1 General

[Company] [Client] certificates are intended for certain communications and transactions that require a minimum verification of the identity. They can be distributed for communications and transactions with a need to authenticate the communicating parties and encrypt the exchanged communications. The validity period is between one and three years. [Company] [Client] certificates are issued to natural persons (individuals) within their professional context.

### 1.4.2 Certificate Request

A certificate request can be made by the following means:

The certificate applicant submits an application according to a procedure provided by [Company]. Additional documentation in support of the application may be required so that [Company CA] can verify the identity of the applicant. The applicant submits to [Company] such additional documentation. Upon verification of identity, [Company CA] issues the certificate and sends a notice to the applicant. The applicant downloads and installs the certificate to the applicant's device. The applicant must notify [Company CA] of any inaccuracy or defect in a certificate promptly after receipt of the certificate or earlier notice of changes to the information to be included in the certificate.

[COMPANY CA]

Certification Practice Statement

Version: V.1.0

#### 1.4.3 Content

Typical content of information published on a [Company] [Client] certificate includes the following elements:

- Subscriber's e-mail address
- Subscriber's name
- Applicant's professional organization
- Applicant's public key
- Code of applicant's country
- Issuing certification authority ([Company CA])
- [Company] electronic signature
- Type of algorithm
- Validity period of the digital certificate
- · Serial number of the digital certificate

#### 1.4.4 Documents Submitted to Identify the Applicant

In all cases, the applicant must submit to [Company CA] a signed subscriber agreement. [Company CA] must have access to a copy of identity proof.

[Company CA] may require additional proof of identity in support of the verification of the applicant.

### 1.4.5 Issuing Procedure

The issuing procedure for a [Company] [Client] certificate is as follows:

- 1 The applicant submits the required information: e-mail address, common name, organizational information and country code.
- 2 The applicant accepts the subscriber agreement.
- 3 A key pair is generated on an applicant's device (e.g. computer, smart card device etc.).
- 4 Applicant must provide to [Company CA] proof of identity, if required.
- 5 [Company CA] may positively verify the applicant.
- 6 [Company CA] may issue the certificate to the applicant.
- 7 Renewal: allowed.
- 8 Revocation: allowed.

[Company CA] might apply variations of this procedure in order to meet service, standards or legal requirements.

## 1.4.6 Limited Warranty

[COMPANY] accepts no liability per loss due to a false identity in a certificate issued following the CPS.

# 1.4.7 Relevant [Company] Documents

The applicant must take notice and is bound by the following documents available on <a href="[CPS">[CPS]</a> Publication Location].:

- 1 [COMPANY] CPS
- 2 Subscriber Agreement

### 1.5 Certificate usages

Certain limitations apply to the use of [Company] certificates. A [Company] certificate can only be used for purposes explicitly permitted as they are listed below:

[COMPANY CA]

Certification Practice Statement

Version: V.1.0

Electronic signature: Electronic signature can only be used for specific electronic transactions that support electronic signing of electronic forms, electronic documents, electronic mail etc. The signature certificate is only warranted to produce electronic signatures in the context of applications that support digital certificates. To describe the function of an electronic signature, the term non-repudiation is often used. [Company] [Client] certificates are appropriate for electronic signatures.

Authentication (Users): User authentication certificates can be used for specific electronic authentication transactions that support accessing web sites and other online content, electronic mail etc. The Authentication function of a digital certificate can be ascertained in any transaction context with the purpose of authenticating the end user subscriber to a digital certificate. To describe the function of authentication, the term digital signature is often used. [Company] [Client] certificates are appropriate for user authentication.

Authentication (Devices): Device authentication certificates can be used for specific electronic authentication transactions that support the identifying of web sites and other on line resources. The Authentication function of a digital certificate can be ascertained in any transaction context with the purpose of authenticating a device that the subscriber seeks to secure through a digital certificate. To describe the function of authentication, the term digital signature is often used. [Company] [Server] certificates are appropriate for user authentication.

Confidentiality: All certificate types can be used to ensure the confidentiality of communications effected by means of digital certificates. Confidentiality is required to assure the confidentiality of business and personal communications as well as for purposes of personal data protection and privacy. All [Company] certificates are appropriate for confidentiality.

Any other use of a digital certificate is not supported by this CPS. When using a digital certificate the functions of electronic signature (non repudiation) and authentication (digital signature) are permitted together with the same certificate.

# 1.6 Document Name and Identification

[COMPANY] ensures compliance of its certificates with the requirements and assertions of this

#### 1.7 PKI Participants

The [COMPANY CA] makes its services available to [COMPANY] certificate subscribers. These subscribers include without limitation entities that uses the [COMPANY] certificates for the purposes of:

- Authentication (digital signature)
- Encryption

# 1.7.1 [COMPANY] Certification Authority

A Certification Authority, such as [COMPANY CA], is an organization that issues digital certificates to be used in public or private domains, within a business framework, a transaction context etc. A certification authority is also referred to as the Issuing Authority to denote the purpose of issuing certificates.

The [COMPANY CA] drafts and implements the policy prevailing in issuing a certain type or class of digital certificates.

[COMPANY CA]

The [COMPANY CA] ensures the availability of all services pertaining to the management of [COMPANY] certificates, including without limitation the issuing, revocation, status verification of a certificate, as they may become available or required in specific applications.

Appropriate publication is necessary to ensure that relying parties obtain notice or knowledge of functions associated with the revoked and/or suspended certificates. Publication is manifested by including a revoked or suspended certificate in a certificate revocation list that is published in an online directory.

The domain of responsibility of the [COMPANY CA]'s comprises the overall management of the certificate lifecycle including the following actions:

- Issuance
- Revocation
- Renewal
- Status validation

### 1.7.1.1Role of [COMPANY CA]

[COMPANY CA] operates as a Trust Service Provider to deliver Trust Services to a user community.

#### 1.7.2 Subscribers

Subscribers of [COMPANY] services are natural persons that successfully apply for a certificate. Subscribers are parties that have ultimate authority over the private key corresponding to the public key that is listed in a subject certificate.

Natural persons that are subscribers typically hold a valid identification document, which might be used as credential in order to issue [COMPANY] certificates.

Additional credentials are required as explained in the process for the application for a certificate.

# 1.7.3 Relying Parties

Relying parties are natural or legal persons that rely on a certificate and/or a digital signature verifiable with reference to a public key listed in a subscriber's certificate.

To verify the validity of a digital certificate, relying parties must always refer to [COMPANY CA] revocation information such as a Certificate Revocation List (CRL). Certificate validation takes place prior to relying on information featured in a certificate. Relying parties meet specific obligations as described in this CPS.

### 1.8 Certificate Use

Certain limitations apply to the use of [COMPANY CA] certificates.

# 1.8.1 Appropriate Certificate Usage

[COMPANY] certificates can be used for public domain transactions that require:

- Authentication and
- Confidentiality

Additional uses are specifically designated once they become available to end entities.

Comment [u1]:

### 1.8.2 Prohibited Certificate Usage

End entity certificate use is restricted by using certificate extensions on key usage and extended key usage. Any usage of the certificate inconsistent with these extensions is not authorized.

#### 1.8.3 Certificate Extensions

[COMPANY CA] issues certificates that might contain extensions defined by the X.509 v3 standard as well as any other formats including those used by Microsoft...

#### 1.8.4 Critical Extensions

[COMPANY] CA uses certain critical extensions in the certificates it issues such as:

- A basic constraint in the certificate to show whether a certificate is meant for a CA or not.
- To show the intended usage of the key.

### 1.9 Policy Administration

The Policy Managing Authority of the [COMPANY CA] manages this [COMPANY] CPS. The [COMPANY CA] registers, observes the maintenance, and interprets this CPS. The [COMPANY CA] makes available the operational conditions prevailing in the life-cycle management of [COMPANY] certificates.

#### 1.9.1 Scope

[COMPANY] may make revisions and updates to its policies as it sees fit or required by the circumstances. Such updates become binding for all certificates that have been issued or are to be issued 30 days after the date of the publication of the updated version of the CPS.

### 1.9.2 [COMPANY] Policy Management Authority

New versions and publicized updates of [COMPANY] policies are approved by the [COMPANY] Policy Management Authority. The [COMPANY] Policy Management Authority in its present organizational structure comprises of members as indicated below:

- At least one member of the management of [COMPANY CA]..
- At least one authorized agents directly involved in the drafting and development of [COMPANY] practices and policies.

#### 1.9.3 Acceptance of Updated Versions of the CPS

Upon approval of a CPS update by the [COMPANY] Policy Management Authority, that CPS is published in the [COMPANY] online Repository at [CPS Publication Location].

The updated version is binding against all existing and future subscribers unless notice is received within 30 days after communication of the notice. After such period the updated version of the CPS is binding against all parties including the subscribers and parties relying on certificates that have been issued under a previous version of the [COMPANY] CPS.

[COMPANY CA] publishes on its web site at least the two latest versions of its CPS.

#### 1.9.4 Version Management and Denoting Changes

Changes are denoted through new version numbers for the CPS. New versions are indicated with an integer number followed by one decimal that is zero. Minor changes are indicated through one decimal number that is larger than zero. Minor changes include:

- Minor editorial corrections
- Changes to contact details

[COMPANY CA]

Certification Practice Statement Version: V.1.0

# 1.10 Definitions and Acronyms

A list of definitions can be found at the end of this CPS.

# 2. Publication and Repository Responsibilities

[COMPANY CA] publishes information about the digital certificates that it issues in an online repository. [COMPANY CA] reserves its right to publish certificate status information on third party repositories.

[COMPANY CA] retains an online repository of documents where it makes certain disclosures about its practices, procedures and the content of certain policies including this CPS. [COMPANY CA] reserves its right to make available and publish information on its policies by any appropriate means within the [COMPANY] repository.

All parties who are associated with the issuance, use or management of [COMPANY] certificates are hereby notified that [COMPANY CA] may publish submitted information on publicly accessible directories in association with the provision of electronic certificate status information.

[COMPANY CA] refrains from making publicly available certain elements of documents including security controls, procedures, internal security polices etc.

# 3. Identification and Authentication

[COMPANY] CA maintains appropriate procedures to address naming practices, including the recognition of trademark rights in certain names.

[COMPANY] CA authenticates the requests of parties wishing to revoke certificates under this policy.

# 3.1 Initial Identity Validation

The identification of the applicant for a certificate is carried out according to a documented procedure.

For the identification and authentication procedures of the initial subscriber registration, [COMPANY CA] might rely on such resources as third party databases.

# 3.2 Subscriber Registration Process

[COMPANY CA] ensures that:

- · Subscribers of certificates are properly identified and authenticated
- Subscriber certificate requests are complete, accurate and duly authorized.

#### 3.2.1 Documents Used for Subscriber Registration

[COMPANY] CA typically verifies certificate request by appropriate means and on the basis of a documented procedure: the applicant must submit to [COMPANY CA] a Subscriber Agreement, both accepted and agreed to.

[COMPANY CA] may prescribe additional identification proof in support of the verification of the applicant ownership or right to use of the domain.

#### 3.2.2 Records for Subscriber Registration

[COMPANY CA] maintains records of the executed subscriber agreement and any material or documents that support the application which also include but are not limited to:

- [COMPANY CA] subscriber agreement as approved of, and executed by, the
  applicant.
- Consent to the keeping of a record by [COMPANY] of information used in registration
  and any subsequent certificate status change and passing of this information to third
  parties under the same conditions as required by this CPS in the case of the CA
  terminating its services.
- That information held in the certificate is correct and accurate.
- A specifically designed attribute that uniquely identifies the applicant within the context of the [COMPANY CA].

The records identified above shall be kept for a period of no less than 2 years following the expiration of a certificate.

# 3.2.3 Identification and Authentication for Revocation Requests

For the identification and authentication procedures of revocation requests, [COMPANY CA] requires using an online authentication mechanism and/or a request addressed to the [COMPANY CA].

# 4. Certificate Life-Cycle Operational Requirements

The following operational requirements apply to Certificate Life-Cycle.

All entities within the [COMPANY] domain including subscribers or other participants have a continuous duty to inform the [COMPANY CA] of all changes in the information featured in a certificate during the operational period of such certificate and until it expires or revoked.

To carry out its tasks [COMPANY] may use third party agents for which [COMPANY CA] assumes responsibility.

Subscribers undergo an enrollment process that requires:

- a. Generating a key pair.
- b. Delivering the generated public key corresponding to a private key to [COMPANY CA].
- Accepting the subscriber agreement.

The subscriber is required to accept the issuance terms by a subscriber agreement that will be executed with the [COMPANY CA]. The subscriber agreement incorporates by reference this CPS

## 4.1 Certificate Application Processing and Issuance

[COMPANY CA] acts upon a [COMPANY] certificate application to validate the submitted information. Subsequently, the application is either approved or rejected. Such approval or rejection does not necessarily have to be justified to the applicant or any other party.

For rejected applications of certificate requests, [COMPANY CA] notes the reason for rejecting the application.

Following issuance of the approved certificate, the [COMPANY CA] delivers the issued certificate to the subscriber.

### 4.2 Certificate Generation

With reference to the issuance and renewal of certificates, [COMPANY CA] represents towards all parties that certificates are issued securely according to the conditions set below:

- The procedure to issue a certificate is securely linked to the associated registration, including the provision of any subscriber generated public key.
- The confidentiality and integrity of registration data is ensured at all times through appropriate SSL (Secure Socket layer) links..
- Certificate requests and generation are also supported by robust and tested procedures that have been scrutinized for compliance with the prevailing standards.

# 4.3 Certificate Acceptance

An issued [COMPANY] certificate is deemed accepted by the subscriber when no objection is received by [COMPANY] from the subscriber within three (3) working day after it being received. Any objection to accepting an issued certificate must explicitly be notified to the [COMPANY CA]. The reasoning for rejection including any fields in the certificate that contain erroneous information must also be submitted.

The [COMPANY CA] might post the issued certificate on a repository. The [COMPANY CA] also reserves its right to notify the certificate issuance by the [COMPANY CA] to other entities.

# 4.4 Key Pair and Certificate Usage

The responsibilities relating to the use of keys and certificates include the ones addressed below:

#### 4.4.1 Subscriber

The obligations of the subscriber include the following ones:

#### 4.4.1.1 Subscriber Duties

Unless otherwise stated in this CPS, the duties of subscribers include the following:

- Accepting all applicable terms and conditions in the CPS of [COMPANY CA] published in the [COMPANY] repository.
- 2. Notifying the [COMPANY CA] of any changes in the information submitted that might materially affect the trustworthiness of that certificate.
- 3. Ceasing to use a [COMPANY] certificate when it becomes invalid.
- 4. Using a [COMPANY] certificate, as it may be reasonable under the circumstance.
- Preventing the compromise, loss, disclosure, modification, or otherwise unauthorized use of their private key.
- 6. Using secure devices and products that provide appropriate protection to their keys.
- 7. Refraining from submitting to [COMPANY CA] or any [COMPANY] directory any material that contains statements that violate any law or the rights of any party.
- 8. Requesting the revocation of a certificate in case of an occurrence that materially affects the integrity of a [COMPANY] certificate.
- 9. Refraining from tampering with a certificate.
- 10. Only using certificates for legal and authorized purposes in accordance with the CPS.
- Refrain from using a certificate outside possible license restrictions imposed by [COMPANY CA].

The Subscriber has all above stated duties towards the CA at all times.

### 4.4.1.2Subscriber Duty Towards Relying Parties

Without limiting other subscriber obligations stated elsewhere in this CPS, subscribers have a duty to refrain from any misrepresentations they make in certificates to third parties that reasonably rely on the representations contained therein.

### 4.4.1.3Reliance at Own Risk

It is the sole responsibility of the parties accessing information featured in the [COMPANY CA] repositories and web site to assess and rely on information featured therein. Parties acknowledge that they have received adequate information to decide whether to rely upon any information provided in a certificate. The [COMPANY CA] takes steps necessary to update its records and directories concerning the status of the certificates. Failure to comply with the conditions of usage of the [COMPANY CA] repositories and web site may result in terminating the relationship between the [COMPANY CA] and the party.

#### 4.4.2 Relying Party

The duties of a relying party are as follows:

# 4.4.2.1 Relying Party Duties

A party relying on a [COMPANY] certificate will:

- Validate a [COMPANY] certificate by using certificate status information (e.g. CRL) published by [COMPANY CA].
- Trust a [COMPANY CA] certificate only if all information featured on such a certificate
  can be verified via such a validation procedure as being correct and up to date.
- Rely on a [COMPANY] certificate, only as it may be reasonable under the circumstances.
- Trust a certificate only if it has not been revoked.

#### 4.4.2.2[COMPANY CA] Repository and Web Site Conditions

Parties, including subscribers and relying parties, accessing the [COMPANY CA] Repository and web site agree with the provisions of this CPS and any other conditions of use that the [COMPANY CA] may make available. Parties demonstrate acceptance of the conditions of usage of the CPS by submitting a query with regard to the status of a digital certificate or by using or relying upon any such information or services provided:

- Obtaining information as a result of the search for a digital certificate.
- Validating the status of a digital certificate before encrypting data using the public key included in a certificate
- Obtaining information published on the [COMPANY CA] web site.

#### 4.5 Certificate Renewal

Subscribers may request the renewal of [COMPANY] certificates. To request the renewal of a [COMPANY] certificate, an end user lodges a request.

Requirements for renewal of certificates, where available, may vary from those originally required for subscribing to the service.

### 4.6 Certificate Revocation

[COMPANY CA] shall use reasonable efforts to publish clear guidelines for revoking certificates, and maintain a 24/7 ability to accept and respond to revocation requests.

The identification of the subscriber who applies for a revocation or suspension of a certificate is carried out according to an internal documented procedure.

The [COMPANY CA] revokes a [COMPANY] certificate if:

- There has been loss, theft, modification, unauthorized disclosure, or other compromise of the private key of the certificate's subject.
- The certificate's subscriber has breached a material obligation under this CPS.
- The performance of a person's obligations under this CPS is delayed or prevented by
  a natural disaster, computer or communications failure, or other cause beyond the
  person's reasonable control, and as a result, another person's information is
  materially threatened or compromised.
- There has been a modification of the information contained in the certificate of the certificate's subject.

## 4.7 Certificate Status Services

The [COMPANY CA] makes available certificate status checking services including CRLs, and appropriate Web interfaces.

CRL

A CRL lists all revoked and suspended certificates during the application period. CRLs for the different products are pointed to from within the certificate through the CDP extenstion.

# 4.8 End of Subscription

Subscriber subscription ends when a certificate is revoked, expired or the service is terminated.

# 4.9 Certificates Problem Reporting and Response Capability

In addition to certificate revocation, [COMPANY CA] provides subscribers, relying parties, and other third parties with clear instructions for reporting complaints or suspected Private Key compromise, certificate misuse, or other types of fraud, compromise, misuse, or inappropriate conduct related to certificates. [COMPANY CA] shall use reasonable efforts to provide a timely capability to accept and acknowledge and respond to such reports.

# 5. Management, Operational, And Physical Controls

This section describes non-technical security controls used by [COMPANY CA] to perform the functions of key generation, subject authentication, certificate issuance, certificate revocation, audit, and archival.

# 5.1 Physical Security Controls

The [COMPANY CA] implements physical controls on its own, leased or rented premises.

The [COMPANY CA] infrastructure is logically separated from any other certificate management infrastructure, used for other purposes.

The [COMPANY CA] secure premises are located in an area appropriate for high-security operations.

Physical access is restricted by implementing mechanisms to control access from one area of the facility to another or access into high-security zones.

The [COMPANY CA] implements prevention and protection as well as measures against fire exposures.

Media are stored securely. Backup media are also stored in a separate location that is physically secure and protected from fire and water damages.

The sites of the [COMPANY CA] host the infrastructure to provide the [COMPANY CA] services. The [COMPANY CA] sites implement proper security controls, including access control, intrusion detection and monitoring. Access to the sites is limited to authorized personnel listed on an access list..

### 5.2 Procedural Controls

The [COMPANY CA] follows personnel and management practices that provide reasonable assurance of the trustworthiness and competence of the members of the staff and of the satisfactory performance of their duties in the fields of the electronic signature-related technologies.

The [COMPANY CA] obtains a signed statement from each member of the staff on not having conflicting interests, maintaining confidentiality and protecting personal data.

All members of the staff operating the key management operations administrators, security officers, and system auditors or any other operations that materially affect such operations are considered as serving in a trusted position.

The [COMPANY CA] conducts an initial investigation of all members of staff who are candidates to serve in trusted roles to make a reasonable attempt to determine their trustworthiness and competence.

Where dual control is required at least two trusted members of the [COMPANY CA] staff need to bring their respective and split knowledge in order to be able to proceed with an ongoing operation.

The [COMPANY CA] ensures that all actions with respect to the [COMPANY CA] can be attributed to the system and the person of the CA that has performed the action.

The [COMPANY CA] implements dual control for critical CA functions.

# **5.3 Personnel Security Controls**

# 5.3.1 Qualifications, Experience, Clearances

The [COMPANY CA] perform checks to establish the background, qualifications, and experience needed to perform within the competence context of the specific job.

### 5.3.2 Training Requirements and Procedures

The [COMPANY CA] makes available training for their personnel to carry out their functions.

#### 5.3.3 Retraining Period and Retraining Procedures

Periodic training updates might also be performed to establish continuity and updates in the knowledge of the personnel and procedures.

#### 5.3.4 Sanctions against Personnel

[COMPANY CA] sanctions personnel for unauthorized actions, unauthorized use of authority, and unauthorized use of systems for the purpose of imposing accountability on a participant's personnel, as it might be appropriate under the circumstances.

#### 5.3.5 Controls of Independent Contractors

Independent contractors and their personnel are subject to the same privacy protection and confidentiality conditions as [COMPANY CA] personnel.

#### 5.3.6 Documentation for Initial Training and Retraining

The [COMPANY CA] make available documentation to personnel, during initial training, retraining, or otherwise.

## 5.4 Audit Logging Procedures

Audit logging procedures include event logging and audit systems, implemented for the purpose of maintaining a secure environment.

[COMPANY CA] implements the following controls:

[COMPANY CA] audit records events that include but are not limited to

- Issuance of a certificate
- Revocation of a certificate
- Publishing of a CRL

Audit trail records contain:

- The identification of the operation
- The data and time of the operation
- The identification of the certificate, involved in the operation
- The identification of the person that performed the operation
- A reference to the request of the operation.

Documents available include:

- Infrastructure plans and descriptions.
- Physical site plans and descriptions.
- Configuration of hardware and software.
- Personnel access lists.

[COMPANY CA] ensures that designated personnel review log files at regular intervals and detect and report anomalous events.

Log files and audit trails are archived for inspection by the authorized personnel of [COMPANY CA]. The log files should be properly protected by an access control mechanism. Log files and audit trails are backed up and must be available to independent auditors upon request.

#### 5.5 Records Archival

[COMPANY CA] keeps archives in a retrievable format.

[COMPANY CA] ensures the integrity of the physical storage media and implements proper copying mechanisms to prevent data loss.

Archives are accessible to authorized personnel of [COMPANY CA] as appropriate.

The [COMPANY CA] keeps internal records of the following items:

- All certificates for a period of a minimum of 2 years after the expiration of the certificate.
- Audit trails on the issuance of certificates for a period of a minimum of 2 years after issuance of a certificate.
- Audit trail of the revocation of a certificate for a period of a minimum of 2 years following the revocation of a certificate.
- CRLs for a minimum of 1 years after expiration or revocation of a certificate.
- Support documents on the issuance of certificates for a period of 2 years after expiration of a certificate. Support documents can be electronically stored.

#### 5.5.1 Types of Records

[COMPANY CA] retains in a trustworthy manner records of [COMPANY CA] digital certificates, audit data, certificate application information, log files and documentation supporting certificate applications.

#### 5.5.2 Retention Period

[COMPANY CA] retains in a trustworthy manner records of certificates for at least 2 years.

### 5.5.3 Protection of Archive

Conditions for the protection of archives include:

Only the records administrator (member of staff assigned with the records retention duty) may view the archive:

- Protection against modification of archive, such as storing the data on a write once medium.
- Protection against deletion of archive.
- Protection against deterioration of the media on which the archive is stored, such as a requirement for data to be migrated periodically to fresh media.

#### 5.5.4 Archive Collection

The [COMPANY CA] archive collection system is internal.

[COMPANY CA]

Certification Practice Statement Version: V.1.0

# 5.5.5 Procedures to Obtain and Verify Archive Information

To obtain and verify archive information [COMPANY CA] maintains records under clear hierarchical control.

The [COMPANY CA] retains records in electronic or in paper-based format. The [COMPANY CA] may require subscribers, or their agents to submit documents appropriately in support of this requirement.

Filing terms begin on the date of expiration or revocation. Such records may be retained in electronic or in paper-based format or any other format that the [COMPANY CA] may see fit.

# 5.6 Compromise and Disaster Recovery

In a separate internal document, the [COMPANY CA] documents applicable incident, compromise reporting and handling procedures. The [COMPANY CA] documents the recovery procedures used if computing resources, software, and/or data are corrupted or suspected of being corrupted.

The [COMPANY CA] establishes the necessary measures to ensure full recovery of the service, in an appropriate time frame depending on the type of disruption, in case of a disaster, corrupted servers, software or data.

# 6. Certificate and CRL Profiles

This section specifies the certificate format and CRL formats.

## **6.1 Certificate Profile**

[COMPANY] certificate profiles are available upon request.

# 6.2 CRL Profile

The [COMPANY CA] maintains a record of the CRL profile it uses in an independent technical document. This will be made available at the discretion of the [COMPANY CA], on request from parties explaining their interest.

# 7. Compliance Audit And Other Assessment

[COMPANY CA] accepts under condition the auditing of practices and procedures it does not publicly disclose. [COMPANY] CA gives further consideration and evaluates the results of such audits before possibly implementing them.

Following its own approval with regard to the scope and content, [COMPANY CA] accepts compliance audits to ensure it meets requirements, standards, procedures and service levels according to this CPS and accreditation schemes it publicly claims compliance with.

# 8. Other Business and Legal Matters

Certain legal conditions apply to the issuance of the [COMPANY] certificates under this CPS as described in this section.

# 8.1 Financial Responsibility

[COMPANY CA] maintains sufficient resources to meet its perceived obligations under this CPS. The [COMPANY CA] makes this service available on an "as is" basis..

# 8.2 Confidentiality of Business Information

[COMPANY CA] observes personal data privacy rules and confidentiality rules as described in the [COMPANY] CPS. Confidential information includes:

- Any personal identifiable information on subscribers, other than that contained in a certificate.
- Reason for the revocation of a certificate, other than that contained in published certificate status information.
- Audit trails.
- · Correspondence regarding CA services.
- CA Private key(s).

The following items are not confidential information:

- Certificate and their content.
- Status of a certificate.

[COMPANY CA] does not release nor is it required to release any confidential information without an authenticated and justified request specifying either:

- The party to whom the [COMPANY CA] owes a duty to keep information confidential is the party requesting such information.
- · A court order.

Parties requesting and receiving confidential information are granted permission on the assumption that they use it for the requested purposes, secure it from compromise, and refrain from using it or disclosing it to third parties.

# 8.2.1 Disclosure Conditions

Non-confidential information can be disclosed to any subscriber and relying party under the conditions below:

- Only a single certificate is delivered per inquiry by subscriber or relying party.
- The status of a single certificate is provided per inquiry by a subscriber or relying party.
- Subscribers can consult the information the CA holds about them.

Confidential information may not be disclosed to subscribers nor relying parties. [COMPANY CA] properly manages the disclosure of information to the CA personnel.

To incorporate information by reference, [COMPANY CA] might use computer-based and text-based pointers that include URLs, etc.

## 8.3 Privacy of Personal Information

[COMPANY CA] has an internal policy for the protection of personal data of the applicant applying for an [COMPANY] certificate.

# 8.4 Intellectual Property Rights

[COMPANY CA] owns and reserves all intellectual property rights associated with its databases, web sites, [COMPANY] certificates and any other publication whatsoever originating from [COMPANY CA] including this CPS.

The distinguished names in use across [COMPANY CA], remain the sole property of [COMPANY CA], which enforces these rights.

Certificates are and remain property of [COMPANY CA]. [COMPANY CA] permits the reproduction and distribution of certificates on a non-exclusive, royalty-free basis, provided that they are reproduced and distributed in full, except that certificates are not published in any publicly accessible repository or directory without the express written permission of [COMPANY CA]. The scope of this restriction is also intended to protect subscribers against the unauthorized re-publication of their personal data featured on a certificate.

[COMPANY CA] owns and reserves all intellectual property rights associated with its own products and services that it has not explicitly transferred or released to another party.

### 8.5 Representations and Warranties

[COMPANY CA] uses this CPS and a subscriber agreement to convey legal conditions of usage of [COMPANY] certificates to subscribers and relying parties.

Participants that may make representations and warranties include [COMPANY CA], subscribers, relying parties, and any other participants as it might become necessary.

All parties of the [COMPANY] domain, including the [COMPANY CA] and subscribers warrant the integrity of their respective private key(s). If any such party suspects that a private key has been compromised they will immediately notify [COMPANY CA].

#### 8.5.1 [COMPANY CA] Repository and Web Site Conditions

Parties (including subscribers and relying parties) accessing the [COMPANY CA] repository and web site agree with the provisions of this CPS and any other conditions of usage that [COMPANY] may make available. Parties demonstrate acceptance of the conditions of usage of the CPS by submitting a query with regard to the status of a digital certificate or by anyway using or relying upon any such information or services provided. The [COMPANY CA] repositories include or contain:

- Information provided as a result of the search for a digital certificate.
- Information to verify the status of an [COMPANY] certificate.
- Information published on the [COMPANY CA] web site.
- Any other services that [COMPANY CA] might advertise or provide through its web site.
- If a repository becomes aware of or suspects the compromise of a private key, it will immediately notify [COMPANY CA].

The [COMPANY CA] maintains a certificate repository during the application period and for a minimum of two years after the expiration or revocation of a certificate.

#### 8.5.1.1 Reliance at Own Risk

It is the sole responsibility of the parties accessing information published on the [COMPANY CA] repositories and web site to assess and rely on information featured therein. Parties acknowledge that they have received adequate information to decide whether to rely upon any information provided in a certificate. [COMPANY CA] takes steps necessary to update its records and directories concerning the status of the certificates and issue warnings about. Failure to comply with the conditions of usage of the [COMPANY] repositories and web site may result in terminating the relationship between the [COMPANY CA] and the party.

#### 8.5.1.2Accuracy of Information

[COMPANY CA] makes every effort to ensure that parties accessing its repositories receive accurate, updated and correct information. [COMPANY CA], however, cannot accept any liability beyond the limits set in this CPS and the [COMPANY CA] insurance policy.

# 8.5.2 Information Incorporated by Reference into a Digital Certificate

[COMPANY CA] incorporates by reference the following information in every digital certificate it issues:

- Terms and conditions of the [COMPANY CA] CPS.
- Any other applicable certificate policy as may be stated on an issued [COMPANY] certificate.
- The mandatory elements of the standard X.509.
- Any non-mandatory but customized elements of the standard X.509.
- Content of extensions and enhanced naming that are not fully expressed within a certificate.
- Any other information that is indicated to be so in a field of a certificate.

#### 8.5.3 Pointers to Incorporate by Reference

To incorporate information by reference [COMPANY] uses computer-based and text-based pointers. [COMPANY] may use URLs, OIDs etc.

### 8.6 Disclaimers of Warranties

This section includes disclaimers of express warranties.

# 8.6.1 Limitation for Other Warranties

[COMPANY CA] does not warrant:

- The accuracy of any unverifiable piece of information contained in certificates.
- The accuracy, authenticity, completeness or fitness of any information contained in, free, test or demo certificates.

# 8.6.2 Exclusion of Certain Elements of Damages

In no event is [COMPANY CA] liable for:

- · Any loss of profits.
- Any loss of data.

- Any indirect, consequential or punitive damages arising from or in connection with the use, delivery, license, and performance or non-performance of certificates or digital signatures.
- Any transactions or services offered or within the framework of this CPS.
- Any other damages except for those due to reliance on the verified information in a certificate, except for information featured on, free, test or demo certificates.
- Any liability incurred in any case if the error in such verified information is the result of fraud or wilful misconduct of the applicant.

#### 8.7 Indemnities

This section contains the applicable indemnities.

To the extent permitted by law, the subscriber agrees to indemnify and hold [COMPANY CA] harmless from any acts or omissions resulting in liability, any loss or damage, and any suits and expenses of any kind, including reasonable attorneys' fees that [COMPANY] may incur as a result of:

- Failure to protect the subscriber's private key,
- Use a trustworthy system as required
- Taking precautions necessary to prevent the compromise, loss, disclosure, modification, or unauthorized use of the subscriber's private key
- Attend to the integrity of the managed Branded Root.

#### 8.8 Term and Termination

This CPS remains in force until notice of the opposite is communicated by [COMPANY CA] on its web site or repository.

Notified changes are appropriately marked by an indicated version. Following publications, changes become applicable 30 days thereafter.

#### 8.9 Individual **Notices** and Communications with **Participants**

[COMPANY CA] accepts notices related to this CPS by means of digitally signed messages or in paper form. Upon receipt of a valid, digitally signed acknowledgment of receipt from [COMPANY CA] the sender of the notice deems its communication effective. The sender must receive such acknowledgment within twenty (20) business days, or else written notice must then be sent in paper form through a courier service that confirms delivery or via certified or registered mail, postage prepaid, return receipt requested, addressed as follows. Individuals communications made to [COMPANY CA] must be addressed to [LEGAL EMAIL CONTACT] or by post to the [COMPANY] in the address mentioned in the introduction of this document.

## 8.10 Amendments

Changes to this CPS are indicated by appropriate numbering.

## 8.11 Dispute Resolution Procedures

Before resorting to any dispute resolution mechanism including adjudication or any type of Alternative Dispute Resolution (including without exception mini-trial, arbitration, binding expert's advice, co-operation monitoring and normal expert's advice) parties agree to notify [COMPANY CA] of the dispute with a view to seek dispute resolution.

[COMPANY CA]

Upon receipt of a Dispute Notice, [COMPANY CA] convenes a Dispute Committee that advises [COMPANY] management on how to proceed with the dispute. The Dispute Committee convenes within twenty (20) business days from receipt of a Dispute Notice. The Dispute Committee is composed by a counsel, a member of [COMPANY CA] operational management and a security officer. The counsel or data protection officer chair the meeting. In its resolutions the Dispute Committee proposes a settlement to [COMPANY CA] executive management. [COMPANY CA] executive management may subsequently communicate the proposed settlement to the resting party.

# 8.12 Governing Law

This CPS is governed, construed and interpreted in accordance with the laws of [State]. This choice of law is made to ensure uniform interpretation of this CPS, regardless of the place of residence or place of use of [COMPANY] certificates or other products and services. The law of [State] apply to all [COMPANY CA] commercial or contractual relationships in which this CPS may apply or quoted implicitly or explicitly in relation to [COMPANY CA] products and services where [COMPANY CA] acts as a provider, supplier, beneficiary receiver or otherwise.

# 8.13 Compliance with Applicable Law

[COMPANY CA] complies with applicable laws of [State].

#### 8.14 Miscellaneous Provisions

#### 8.14.1 Survival

The obligations and restrictions contained under section 8 Other Business and Legal Matters survive the termination of this CPS.

#### 8.14.2 Severability

If any provision of this CPS, including limitation of liability clauses, is found to be invalid or unenforceable, the remainder of this CPS should be interpreted in such manner as to effect the original intention of the parties.

.

### 9. List of definitions

#### ACCEPT (A CERTIFICATE)

To approve of a digital certificate by a certificate applicant within a transactional framework.

ACCREDITATION

A formal declaration by an approving authority that a certain function/entity meets specific formal requirements

A request sent by a certificate applicant to a CA to issue a digital certificate

APPLICATION SOFTWARE VENDOR: A developer of Internet browser software or other software that displays or uses certificates and distributes root certificates, such as KDE, Microsoft Corporation, Mozilla Corporation, Opera Software ASA, and Red Hat, Inc.

ARCHIVE

To store records for period of time for purposes such as security, backup, or audit.

ASSURANCES

A set of statements or conduct aiming at conveying a general intention.

AUDIT

Procedure used to validate compliance with formal criteria or controls. AUTHENTICATION

A process used to confirm the identity of a person or to prove the integrity of specific information by placing them within the right context and veryfying such relationship.

AUTHORISATION
Granting of rights.

AVAILABILITY

The rate of accessibility of information or resources.

The public key of a subject and the associated information, digitally signed with the private key of the issuer of the certificate. Unless explicitly specified, the certificates described here are the subscriber's certificates CERTIFICATE REVOCATION LIST OR CRL

A list maintained by the CA of certificates that are revoked before their expiration time. CERTIFICATION AUTHORITY OR CA

An entity that is trusted to associate a public key to the information on the subject, contained in the certificate. Unless explicitly specified, the CA described herein is the [COMPANY CA].

CERTIFICATION PRACTICE STATEMENT OR CPS
A statement of the practices in the management of certificates during all life phases.

CERTIFICATE CHAIN

A hierarchical list certificates containing a subscriber certificate and CA certificates.

CERTIFICATE EXPIRATION
The end of the validity period of a digital certificate.

CERTIFICATE EXTENSION

A field in the digital certificate used to convey additional information on issues that include: the public key, the certified subscriber, the certificate issuer, and/or the certification process. CERTIFICATE HIERARCHY

A level based sequence of certificates of one (root) CA and subordinate entities that include, CAs and subscribers. CERTIFICATE MANAGEMENT

Actions associated with certificate management include storage, dissemination, publication, revocation, and suspension of certificates. CERTIFICATE REVOCATION LIST (CRL) A list issued and digitally signed by a CA that includes revoked and suspended certificates. Such list is to be consulted by

relying parties at all times prior to relying on information featured in a certificate CERTIFICATE SERIAL NUMBER

A sequential number that uniquely identifies a certificate within the domain of a CA. CERTIFICATE SIGNING REQUEST (CSR)

A machine-readable application form to request a digital certificate.

CERTIFICATION

The process to issue a digital certificate.

CERTIFICATION AUTHORITY (CA)

An authority, such as [COMPANY CA] that issues, suspends, or revokes a digital certificate.

CERTIFICATE POLICY (CP)

A statement of the practices of a CA and the conditions of issuance, suspension, revocation etc. of a CA certificate.

CERTIFICATE ISSUANCE

Delivery of X.509 v3 digital certificates. **CERTIFICATE SUSPENSION** 

Online service used to temporarily disable a digital certificate and to automatically revoke it if no request for re-activating it is submitted within a certain time period

CERTIFICATE REVOCATION

Online service used to permanently disable a digital certificate before its expiration date

**CERTIFICATE REVOCATION LISTS** 

Online publication of complete and incremental digital certificates revocation lists compliant with RFC 2459

[COMPANY CA]

Certification Practice Statement

30 of 33

#### COMMERCIAL REASONABLENESS

A legal term from Common Law. In electronic commerce it means the usage of technology that provide reasonable assurance of trustworthiness.

#### COMPROMISE

A violation of a security policy that results in loss of control over sensitive information.

#### CONFIDENTIALITY

The condition to disclose data to selected and authorized parties only.

CONFIRM A CERTIFICATE CHAIN

To validate a certificate chain in order to validate an end-user subscriber certificate.

#### DIGITAL CERTIFICATE

A formatted piece of data that relates an identified subject with a public key the subject uses.

#### DIGITAL SIGNATURE

To encode a message by using an asymmetric cryptosystem and a hash function such that a person having the initial message and the signer's public key can accurately determine whether the transformation was created using the private key that corresponds to the signer's public key and whether the initial message has been altered since the transformation was made.

DISTINGUISHED NAME

A set of data that identifies a real-world entity, such as a person in a computer-based context.

#### DIRECTORY SERVICE

Online publication of certificates allowing the retrieval of a certificate based on its certificate identifier.

#### END-USER SUBSCRIBER

A subscriber other than another CA

#### EXTENSIONS

Extension fields in X.509 v.3.0 certificates.

#### GENERATE A KEY PAIR

A trustworthy process to create private keys during certificate application whose corresponding public key are submitted to the applicable CA during certificate application in a manner that demonstrates the applicant's capacity to use the private

A government-operated legal entity, agency, department, ministry, or similar element of the government of a country, or political subdivision within such country (such as a state, province, city, county, etc.).

An algorithm that maps or translates one set of bits into another (generally smaller) set in such a way that:

- A message yields the same result every time the algorithm is executed using the same message as input.
- It is computationally infeasible for a message to be derived or reconstituted from the result produced by the algorithm.
- It is computationally infeasible to find two different messages that produce the same hash result using the same algorithm.

#### IDENTIFICATION

The process to confirm the identity of an entity. Identification is facilitated in public key cryptography by means of certificates

# INCORPORATE BY REFERENCE

To make one document a part of another by identifying the document to be incorporated, with information that allows the recipient to access and obtain the incorporated message in its entirety, and by expressing the intention that it be part of the incorporating message. Such an incorporated message shall have the same effect as if it had been fully stated in the message.

#### KEY GENERATION PROCESS

The trustworthy process of creating a private/public key pair. The public key is supplied to a CA during the certificate application process.
KEY PAIR

A private key and its corresponding public key in asymmetric encryption.

The result of notification to parties involved in receiving CA services in accordance with this CPS.

To communicate specific information to another person as required by this CPS and applicable law.

#### **OBJECT IDENTIFIER**

A sequence of integer components that can be assigned to a registered object and that has the property of being unique among all object identifiers within a specific domain. PKI HIERARCHY

# A set of CAs whose functions are organized according to the principle of delegation of authority and related to each other

as subordinate and superior CA. A mathematical key to create digital signatures and sometimes (depending upon the algorithm) to decrypt messages in

#### combination with the corresponding public key. PUBLIC KEY

A mathematical key that can be made publicly available that is used to verify signatures created with its corresponding private key. Depending on the algorithm, public keys can also be used to encrypt messages or files which can then be decrypted with the corresponding private key.

#### PUBLIC KEY CRYPTOGRAPHY

Cryptography that uses a key pair of mathematically related cryptographic keys. PUBLIC KEY INFRASTRUCTURE (PKI)

The architecture, organization, techniques, practices, and procedures that collectively support the implementation and operation of a certificate-based public key cryptographic system.

[COMPANY CA]

Certification Practice Statement Version: V.1.0

#### REGISTERED AGENT

An individual or entity that is both authorized by the Applicant to receive service of process and business communications on behalf of the Applicant; and listed in the official records of the Applicant's Jurisdiction of Incorporation as acting in the role specified in (a) above.

#### REGISTERED OFFICE

The official address of a company, as recorded with the Incorporating Agency, to which official documents are sent and legal notices received.

The unique number assigned to the Private organization Applicant or Subject entity by the Incorporating Agency in such entity's Jurisdiction of Incorporation.

#### REGISTRATION AUTHORITY OR RA

An entity that has the responsibility to identify and authenticate subscribers. The RA does not issue certificates. It merely requests the issuance of a certificate on behalf of applicants whose identity it has verified.

# RELIANCE

To accept a digital signature and act in a way that shows trust in it.

#### RELYING PARTY

Any entity that relies on a certificate for carrying out any action. REPOSITORY

A database and/or directory listing digital certificates and other relevant information accessible on-line.

#### REVOKE A CERTIFICATE

To permanently end the operational period of a certificate from a specified time forward.

#### SECRET SHARE

A portion of a cryptographic secret that has been divided among a number of physical tokens, such as smart cards etc. SECRET SHARE HOLDER

A person that holds a secret share.

#### SIGNATURE

A method that is used or adopted by a document originator to identify himself or herself, which is either accepted by the recipient or its use is customary under the circumstances. SIGNER

A person who creates a digital signature for a message, or a signature for a document. SMART CARD

A hardware token that contains a chip to implement among others cryptographic functions.

#### STATUS VERIFICATION

Online service based on the Online Certificate Status Protocol (RFC 2560) used to determine the current status of a digital certificate without requiring CRLs SUBJECT OF A DIGITAL CERTIFICATE

The named party to which the public key in a certificate is attributable, as user of the private key corresponding to the

#### SUBSCRIBER

The subject of a digital certificate, or a party designated by the subject to apply for the certificate.

#### SUBSCRIBER AGREEMENT

The agreement between a subscriber and a CA for the provision of public certification services.

# TRUSTED POSITION

A role within a CA that includes access to or control over cryptographic operations that may allow for privileged access to the issuance, use, suspension, or revocation of certificates, including operations that restrict access to a repository. TRUSTWORTHY SYSTEM

Computer hardware, software, and procedures that provide an acceptable level against security risks, provide a

reasonable level of availability, reliability, and correct operation and enforce a security policy.

[COMPANY CA] PUBLIC CERTIFICATION SERVICES

A digital certification system made available by [COMPANY CA] as well as the entities that belong to the [COMPANY CA] domain as described in this CPS.

# [COMPANY CA] PROCEDURES

A document describing the [COMPANY CA]'s internal procedures with regard to registration of end users, security etc.

# WEB -- WORLD WIDE WEB (WWW)

A graphics based medium for the document publication and retrieval of information on the Internet.

#### Information accessible and usable for reference.

#### X.509

The standard of the ITU-T (International Telecommunications Union-T) for digital certificates.

# 10. List of acronyms

CA: Certification Authority
RA: Registration Authority
CP: Certificate Policy
CPS: Certification Practice Statement
IETF: Internet Engineering Task Force
ISO: International Standards organization
ITU: International Telecommunications Union
PKI: Public Key Infrastructure
RFC: Request for Comments
SSCD: Secure Signature Creation Device